

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|-------|------------------------------------|--|------------------|---------|------------------|
| S1 | 0 | telephone adj3 switch adj2 broad | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:38 |
| S2 | 0 | telephone adj3 switch\$ broad | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:38 |
| S3 | 0 | telephone near5 switch\$ broad | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:38 |
| S4 | 12966 | (telephone phone) near5 (operator) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:39 |
| S5 | 2107 | (telephone phone) adj (operator) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:39 |
| S6 | 0 | S5 and @ad<"1975" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:40 |
| S7 | 77 | S5 and @ad<"19750101" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:46 |

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|-----|------|---|--|----|-----|------------------|
| S8 | 6712 | (bots robot agent) same (online telephone voip ip adj telephony) and (interactive interfa\$4) and (automat\$4 control\$4 manag\$4 facilitat\$4) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:49 |
| S9 | 65 | S8 and (help assistan\$4 handl\$5) and bots | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/22 08:46 |
| S10 | 7 | S9 and @ad<"20010220" | USPAT | OR | OFF | 2006/09/28 14:32 |
| S11 | 5195 | S8 and (help assistan\$4 handl\$5) and (video adj2 phone voip communication adj network telephone) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:57 |
| S12 | 978 | S8 and (help assistan\$4 handl\$5) and (video adj2 phone voip) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 15:57 |
| S13 | 166 | S12 and @ad<"20010220" | USPAT | OR | OFF | 2006/09/17 16:10 |
| S14 | 1 | S13 and (bots robots) | USPAT | OR | OFF | 2006/09/17 16:03 |
| S15 | 1242 | ((conference adj2 control\$4) controller manager) same (handler\$1 prox\$3 server\$1) same (select\$4 handl\$4) same (media video audio) | USPAT | OR | OFF | 2006/09/17 17:21 |
| S16 | 232 | S15 and (((voice telephone phone) adj2 communication) or telecommunication) | USPAT | OR | OFF | 2006/09/17 16:55 |
| S17 | 28 | S16 and (load\$4 adj3 balanc\$4) | USPAT | OR | OFF | 2006/09/17 16:10 |
| S18 | 21 | S17 and @ad<"20010220" | USPAT | OR | OFF | 2006/09/17 16:39 |
| S19 | 77 | media adj1 handler\$1 | USPAT | OR | OFF | 2006/09/17 16:39 |
| S20 | 22 | media adj1 handlers | USPAT | OR | OFF | 2006/09/17 17:22 |
| S21 | 6 | S15 and S20 | USPAT | OR | OFF | 2006/09/17 16:39 |
| S22 | 3 | S21 and @ad<"20010220" | USPAT | OR | OFF | 2006/09/17 16:56 |

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| S23 | 0 | S22 and (((voice telephone phone) adj2 communication) or telecommunication) | USPAT | OR | OFF | 2006/09/17 17:22 |
| S24 | 14 | S20 and @ad<"20010220" | USPAT | OR | OFF | 2006/09/17 16:56 |
| S25 | 3137 | ((conference adj2 control\$4) controller manager) same (handler\$1 prox\$3 server\$1) same (select\$4 handl\$4) same (media video audio) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 17:21 |
| S26 | 90 | media adj1 handlers | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 17:22 |
| S27 | 44 | S25 and S26 | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/17 17:22 |
| S28 | 3 | S27 and (((voice telephone phone) adj2 communication) or telecommunication) | USPAT | OR | OFF | 2006/09/17 17:22 |
| S29 | 50 | ("20020065912" "5758281" "5838682" "5848143" "5884032" "5907547" "5914951" "5941957" "5954798" "5956027" "5958014" "6006269" "6035332" "6065047" "6069890" "6166730" "6167432" "6181697" "6212548" "6259701" "6295550" "6295551" "6311231" "6349290" "6385646" "6389132" "6430567" "6434599" "6442590" "6487195" "6490349" "6493447" "6618476" "6654457" "6654815" "6665395" "6678718" "6687241" "6687877" "6690654" "6697858" "6707811" "6711241" "6714987" "6747970" "6748420" "6771766" "6807564" "6810405" "6826194").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2006/09/17 17:24 |
| S30 | 0 | ("6988126").URPN. | USPAT | OR | OFF | 2006/09/17 17:29 |

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| S31 | 141 | (select\$4 adj4 media adj3 service\$1) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:00 |
| S32 | 43 | S31 and ((agent\$1 handler\$1) and (controller\$1 center manager master slave\$1) and (event\$1 status)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:01 |
| S33 | 39 | S32 and ((load\$4 adj3 balanc\$4) traffic congestion bottleneck) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:01 |
| S34 | 22 | S33 and @ad<"20020220" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:02 |
| S35 | 6 | (ELY adj MICHAEL).in. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:19 |
| S36 | 0 | (SIPSEY adj TIMOTHY).in. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:19 |
| S37 | 1 | (ADAMS adj CALVIN).in. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:20 |

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| S38 | 0 | (OPIELA adj ROBERT).in. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/19 16:20 |
| S39 | 107 | "5,568,544" "6,173,053" "6,366,658" "6,424,709" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 10:04 |
| S40 | 34 | ((("5,568,544") or ("6,173,053") or ("6,366,658") or ("6,424,709") or ("6,122,364") or ("6,526,041") or ("6,046,762") or ("5,452,348") or ("5,673,080") or ("5,689,553") or ("5,737,321") or ("5,963,547") or ("5,991,276") or ("6,018,360") or ("6,038,302") or ("6,081,513") or ("6,192,121") or ("EP817451"))).PN. or ((WO97/42728) or (WO98/13974) or (WO98/13995) or (WO98/17048)).CCLS. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 10:05 |
| S41 | 34 | S40 and @ad<"20010220" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 10:06 |
| S42 | 10 | S41 and ((media video audio multi\$media) and (handler\$1 assistance\$1 service\$1 handl\$4) and (center server controller conference manager master) and (agent\$1 event\$1 manager\$1) and (call\$1 telephone)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 13:19 |
| S43 | 1 | S42 and (load\$4 adj2 balanc\$4) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 13:20 |

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| S44 | 9 | S42 and (load\$4 balanc\$4 traffic congestion bottleneck) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 13:21 |
| S45 | 7 | S42 and (balanc\$4 traffic congestion bottleneck) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/20 13:21 |
| S50 | 974 | interfac\$4 with customer\$1 with business | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/21 15:15 |
| S51 | 213 | S50 and ((agent\$1 handler\$1) with service\$1) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/21 15:16 |
| S52 | 53 | S51 and ((select\$4 pick\$4 available) adj4 (agent\$1 handler\$1)) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/21 15:17 |
| S53 | 44 | S52 and (call\$1 conference voice telecommunication) and (media audio video multi\$media) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/28 14:30 |
| S54 | 27 | S53 and @ad<"20010220" | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2006/09/21 15:18 |